morcareConnect

Search, select and automate your patient referrals to ensure you are connecting patients with the resources they need.

Prevent gaps in care and improve patient and provider satisfaction while ensuring safe, reliable transitions for your patients.

morcareConnect is a cloud-based SaaS software platform that simplifies the patient referral and discharge process.

Our software automates and manages care coordination communication and patient referrals in a secure portal between hospitals and post-acute care providers, as well as between additional community resources.

We save you valuable time and money that is typically spent on hospital staff performing manual and clerical processes, such as phone calls and faxing information to post-acute providers. We replace this with quick and efficient workflows that address a patient's needs and personal preferences, in order to continue each patient on their journey of care and allow your staff to perform at top of license.

How it works:

In a safe and secured cloud-based application, case managers/discharge planners, intake coordinators, and health care personnel can search, select, connect, and communicate in real-time with post-acute providers and community resources. Your staff have instant access to providers' availability, the insurances they accept, the equipment and services they provide, and other pivotal care coordination information.

morcareConnect empowers hospitals and community-based resources and organizations in numerous beneficial ways.

Here is a look at some of the top reasons why our customers and partners choose morcareConnect.

Advantages for hospitals

- Streamline your discharge planning processes for seamless handoffs and improved outcomes.

- Reduce LOS and unnecessary readmissions, and improve patient care transitions to help lower overall costs of care.

- Increase staff productivity by eliminating time spent on manual and clerical processes.

- Easy-to-use, secure bi-directional communications portal for collaboration with post-acute care providers.

- Immediately determine availability to identify and schedule post-acute care providers or resources that meet a patient's specific/requested needs for patient choice.

- Use required state and federal forms that can be completed, electronically routed and e-signed.

- View provider report cards, allowing you to analyze accepted referrals, timeliness of response, and reasons for rejection.

- Interactive dashboards with on-demand reporting to measure and report on referral volumes, and the reasons providers declined referrals.

Advantages for community-based organizations and post-acute providers

- Communicate with hospital staff through a secured and safe platform. Staff will receive real-time text and/or email notifications regarding your updates in the morCareConnect portal.

- Free and equal access for participation as a provider.

- Enhance revenue opportunities by filling available beds or service slots.

- Instantly connect to hospitals and services locally, statewide, and nationwide at no cost.

Connect with MorCare to learn more about how we can help you close gaps, and better manage transitions of care.

CONNECT WITH US
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1. Open your camera app
2. Hold your device so the QR code appears in the app's viewfinder. The app will scan and show a notification
3. Tap the notification to go to the MorCare webpage